

## BORDER CLEARANCE: ADVICE SERVICE



### Make your border crossing:

- faster
- easier
- safer.

**The National Revenue Administration has prepared new services that will streamline the border crossing process. You can now advise your clearance at any border crossing point. In this way, you will book and plan a processing date for your entry to or exit from Poland.**



### Our Advice Service offers many benefits:

- it enables you to book a convenient time for the border clearance of a coach or a truck;
- it reduces the time it takes to cross the border to the necessary minimum;

- it allows you to monitor the status of the vehicle that is being cleared at the border;
- it ensures an increase in transport efficiency and predictability, as well as a reduction in transport times;
- it offers automatic processing of goods at railway, sea and air border crossing points;
- it fulfils other customs obligations related to the declaration of goods.



### Who can use the Advice Service?

Anyone who is involved in trading in goods with foreign countries – regardless of the type of the border crossing point

The list of eligible persons includes: importers, exporters, customs agencies, forwarders, shipowners, travel agents, etc.



### Step by step:

- create an account at the Tax and Customs Electronic Services Portal (PUESC);

- log in to PUESC;
- depending on what you want to do, select the appropriate form in PUESC: for air, road or railway transit advice;
- generate the form (use the tips assigned to some of the fields);
- submit the advice (you will receive an acknowledgement of receipt);
- if you book a clearance date, you will receive confirmation of booking on your PUESC account and by text message (applies to cargo traffic) – if you enter your phone number while filling in the form. The confirmation will ensure that your submission was accepted and that systems at the border crossing point will automatically record the entry of your transport without you having to produce the confirmation.

Enter your phone number when filling the traffic forms and you will receive the following information by text message:

- acceptance of your advice and SAT number assigned to it;
- date and time of the booked clearance;