

The modernised e-services will improve the customer service offered to National Revenue Administration's clients in these areas and broaden the range of issues that may be handled electronically. They will provide the clients with:

- efficient services at border crossing points, using the automatic data exchange mechanisms and automatic identification of vehicles and traffic control (Digital Border Service);
- ability to send in a notice of intent to appear at the border and to transmit data on persons and goods in advance (Advice service); this will make it possible for the National Revenue Administration to prepare the customs clearance provisionally and to shorten the client's waiting time at the border crossing points, while allowing also to reuse of the transmitted data further in the electronic processing;
- data exchange and reusability schemes among the National Revenue Administration and NRA's partners and clients, as well as coordination of joint inspections to improve the quality and to accelerate customer service (Foreign Trade One Stop service);
- performing customs clearance in accordance with the new rules resulting from the provisions of the Union Customs Code (Digital Customs Clearance service in accordance with the Union Customs Code);
- submitting an electronic settlement of the special procedure and enabling the National Revenue Administration to handle the settlement of these procedures, using the automatic and electronic data exchange mechanisms (Special Procedures Settlement service);
- electronic issuing, amending and revoking decisions, authorisations and certificates, in accordance with the Union Customs Code (e-Decisions service);
- electronic processing of acquiring and settling excise tax markings – excise bands (e-Excise bands service);

- movement of excise goods using electronic documents (e-Movement service);
- electronic confirmation of compliance with the excise duty obligation when registering a passenger car (e-Car registration support service);
- electronic delivery of documents that will be used in the processes carried out as part of the e-services offered on the PUESC portal (e-Documents service); settling amounts due through electronically by real-time online payments (e-Payments service).



Detailed information about electronic tax and customs services available on the Tax and Customs Electronic Services Portal are available at the website of the Ministry of Finance and the National Revenue Administration at www.puesc.gov.pl. You will learn what kinds of electronic services you may use and how to do it. You will also receive a lot of useful information relating to customs and excise duty.

CONTACT US

If you wish to share your comments on the new solutions made available on the Tax and Customs Electronic Services Portal and on the information published on the website, please write to the PUESC Programme Office at biuro.puesc@mf.gov.pl.

